

A

Kinds of shops



* These words are also for people's jobs. We often add 's and say: I'm going to the newsagent's to get a paper. Do you want anything from the butcher's?

B

In the department store

A department store is a large shop which sells a lot of different things - clothes, beauty products, toys, etc.

Fourth floor

Third floor

Second floor

First floor

Ground Floor

Basement

Toys

Restaurant

Furniture

Men's Wear

Children's Department

Women's Wear

Beauty

Electricals

Food

C

Signs in shops



D

Expressions

Shop assistant Can I help you?

Customer Can I **try this shirt on?** (*goes and tries it on*) Have you got a **bigger / smaller size / a different colour?**

Shop assistant No, I'm sorry. That's the only one.

Customer OK. I'll take it. How much does it **cost?**

Shop assistant £22.

Customer Can I **pay** by **cheque?**

Shop assistant No, **credit card**, debit card or **cash**, please.

Customer Sorry, I only have a £50 **note**. I don't have any **change** [coins or smaller notes].

Shop assistant That's OK. Here's your **receipt**. Would you like a (**carrier**) **bag?**

